

Welcome!

The condo is located at **Bella Sirena Resort unit C403**. Look for the tall middle building once arriving at the resort.

### **Check-in**

Check-in time is 3:00 pm and check-out is 12:00 am. When you arrive at the Bella Sirena guard gate, give them your full name and tell them what unit you will be staying at. The guard will take down your license plate number for security reasons.

### **Check-out**

Please turn off the hot water heater, air conditioners, and lights before leaving. Housekeeping will come in to clean and change the linens.

### **Fees due and keys**

There is a \$100 security deposit due upon reservation and is fully refundable once inspection of condo has taken place by the housekeep. The total amount of the reservations fee will be due 1 week prior to the reservation date. There is a one-time cleaning fee of \$35 for all reservations. We will coordinate keys and parking pass delivery once the reservations has been made. (For our out of town guest, keys and parking pass will be mailed to you)

### **Cancelations**

The \$100 deposit will not be refundable if the reservation is canceled one week prior to the reservation.

### **Holiday cancelations**

A two week notice is required when canceling a major holiday reservation.

### **Restrictions**

No Smoking inside of the unit please. Smoking is permitted in the patio area only.

### **Additional information**

We do not have a phone devise in the condo but you can bring your own and plug it into any of the phone jacks throughout the unit. You may receive calls, make calls within the complex, but not dial outside of the complex. Our extension is 3403. Security is 1001.

There is also high speed internet so you are welcome to bring a laptop with an Ethernet cable.

Underground parking is reserved but there is usually plenty of parking above ground anyway. Toiletry and trash service will be provided. Three gallons of purified bottled water is available in the condo and you may request more at the HOA office if necessary. The hot water heater is in the laundry room – turn the wall switch to “on” to begin heating up the water for you. We respectfully ask doors and windows remain shut while running the heat or air conditioning. Electricity is very expensive in Rocky Point.

Please check out the “Links” for directions to the condo and any additional information on Rocky Point.

We hope you will find your stay enjoyable!

Thank you for your business!!

*Troy and Claudia Knutson*